

INTEGRATED QUALITY AND ENVIRONMENTAL POLICY

Integrated Management, Quality, and Environmental System

MISSION

To drive the growth of our clients in the pharmaceutical sector (including medical devices and other products used in the healthcare field) by serving as their trusted partner and offering value-added logistics solutions. We improve efficiency by fostering innovation, demonstrating leadership in the development of new capabilities, and delivering excellence in the provision of comprehensive services to our clients in accordance with Quality Management System, Environmental Management, GMP, and GDP standards. We strive to contribute to sustainable development and create long-term value for our clients, society, and the environment through responsible management of the environmental aspects associated with our activities.

VISION

To be the trusted partner for the pharmaceutical and medical sectors, with the logistical and financial capabilities needed to drive the transformation and streamlining of distribution through a wide range of high-quality services for all our customers...

VALUES

Pharmaceutical Culture

- Logistics and pharmaceutical company.

Service orientation and “partnership” relationship

- Win-win relationship.
- Relationship of trust with pharmaceutical companies based on commitments made and experience demonstrated over time.
- Transparency in the flow of information between the client and Logista Pharma.
- Managing the relationship with the entire “client” organization, both locally and globally.
- Empathy and humility.
- Joint pursuit of efficiencies.
- Trust** → Committed and effective
- Evolution** → Pioneering and sustainable
- Adaptability** → Flexible and courageous

Flexibility and Responsiveness

- Adapting to the needs of laboratories.

Service Excellence

- Implementation of Lean-Six Sigma methods in all our processes, as well as continuous improvement.

Efficiency

- Costs commensurate with the service.

Value-Added Services

- Differentiation and customer loyalty.

Capabilities

- Logistics, information systems, and finance.

Vision and Strategy for the Future

Sustainability and Environmental Responsibility

- Efficient and sustainable use of natural resources.
- Promotion of circular economy solutions.
- Integration of environmental and sustainability criteria into decision-making and the planning of our activities.
- Continuous improvement of environmental performance.

COMMITMENTS FROM SENIOR MANAGEMENT

To comply with legal and regulatory obligations and other applicable requirements, as well as commitments made to customers and stakeholders, by promoting pollution prevention, the efficient use of energy, water, and other natural resources, and the continuous improvement of environmental performance.

To maintain the Integrated Quality and Environmental Management System up to date in accordance with the UNE-EN ISO 9001:2015, UNE-EN ISO 14001:2026, ISO 13485:2016, and Regulation (EU) 2017/745 of the European Parliament and of the Council of April 5, 2017. To maintain our commitment to environmental protection, including pollution prevention, the sustainable use of natural resources, consideration of the effects of climate change, the promotion of circular economy practices, and the continuous improvement of the organization's environmental performance.

INTEGRATED QUALITY AND ENVIRONMENTAL POLICY

 Review this Policy to ensure its ongoing relevance and communicate it to all our staff, suppliers and stakeholders.

 Integrate environmental criteria into the organization's business strategy, risk and opportunity management, decision-making, and activity planning, taking into account the life-cycle perspective of the services provided.

 To promote employee participation, awareness, and competence, fostering a culture of continuous improvement, environmental protection, and sustainable development.

IGNACIO SANCHEZ CABALLERO
CEO OF LOGISTA PHARMA